Kerala police have made necessary arrangements for the effective crowd management and comfort of devotees visiting Sabarimala shrine this year. It is advised if all the devotees visiting Sabarimala shrine make use of the online booking system for darshan. The Virtual-Q Booking including all the Devaswom Services has begun on 28th October and the booking of traditional path via Sharamkuthi (Normal Queue) will start on 8th November.

Pinarayi Vijayan, Chief Minister has launched the website in a function held in his office the other day.

The Online Queue Booking for both ways can be done at free of cost. The Virtual-Q System started since 2011 comes with additional services this year. This modified system is being implemented by Tata Consultancy Services (TCS) for the State Government after including it in the Corporate Social Responsibility (CSR) project. The Travancore Devaswom Board and the Kerala Police are partners in this project.

The Devotees can register for Sabarimala Online Services through the web portal www.sabarimalaonline.org. The system will enable the devotees for booking Devaswom Services like Appam, Aravana, Vibhuthi, Ghee etc and KSRTC bus tickets in the near future.
In Virtual-Q Booking System the path has been set from Marakkoottam to Nadappanthal, Sannidhanam via Chandranandan Road. Those who first book will get coupons since the number is limited.

In Swami-Q booking division the pilgrimage has been set through the traditional path, from Marakkoottam to Nadappanthal, Sannidhanam via Sharamkuthi.

The Devotees should enter their Name, Age, Photo, Address, Photo Identity Card Number and Mobile Number in the Web Portal. All details of devotees for the pilgrimage should be entered individually in the portal. The Date and Time of Darshan shall be selected according to the availability of date in the calendar available in the web portal. No booking is required for children below the age of 5. For Children beyond 5 years, school identity card can be utilized for booking.

Separate Coupon shall be available for all services booked via online. A new counter shall be opened in future at Sannidhanam for distributing Appam, Aravana and other Prasadams booked via online.

The devotees should save and take print outs of the Virtual-Q/ Swami-Q coupon bearing Time of Darshan, Date, Devotee Name, Photos and other details after booking. On the day of darshan the devotees should show the Virtual-Q Coupon for verification at the Police Verification Counter at the Aanjaneya Mandapam in the Ganapathi Temple, Pamba and should collect the Entry Card (Virtual Q Entry Card). The Devotees should show the photo identity card used for booking at the counter. Those who only have the Virtual Q Entry Card (Entry Card) will be allowed. The devotees who visit on the particular day and time if booking at Pamba as mentioned in their coupon shall be only allowed via Virtual Q.
There is no fee for this online booking system. For further details you may visit the web portal [www.sabarimalaonline.org](http://www.sabarimalaonline.org) or contact **7025800100** help line.

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