Kerala Police to launch new software for receiving complaints from deaf and dumb.

The Kerala Police will implement software to facilitate the deaf and dumb to lodge complaints at police stations. When such complainants arrive at the police stations to lodge a complaint, the difficulty of communicating and the associated problems will completely be avoided by the new software Defmithra. This is first time in India that such a system has been introduced for the deaf.

Through a webcam, connected to the police station computer the complainant and the police officer attending him can be visible at the call center in Thiruvananthapuram. The call center functioning round the clock will have interpreters capable of understanding and responding to sign language of the complainant. Once the complainant's sign language is understood, the technicians will write the complaint in English and send it to the police officer. In addition, video footage of the complainant making a complaint in sign language will also be sent to the police station. The facility will also be arranged in the newly opened control room at the Police Headquarters.

The software is developed by Tirtha Nirmal, the Chief executive officer of Sign Next, India's first deaf start-up venture. Co-founders Kinsley David and Praviz Kumar are also associating. They had a meeting with Lokanath Behra, State Police Chief, Kerala along with Bijuprabhakar, Special Secretary to Social Justice Department, at Police Headquarters the other day.

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